UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

CREDIT CARD COLLECTION NETWORK PROCEDURES

In September of 1987, the Department of Treasury through its Financial Management Service (FMS), established a government credit card collection network to enable federal agencies to accept credit cards (Visa and MasterCard) for the collection of receipts due the government. Effective August 30, 1999, Discover and American Express in addition to Visa and MasterCard credit cards are accepted for financial transactions by the Office of the Clerk of Court.

As a follow-up to the request of the Clerk of Court for the Eastern District of Pennsylvania in August of 1986, the Administrative Office of the United States Courts approved it as the pilot district for implementation of the credit card network within the Judiciary. Subsequently, the Administrative Office on behalf of the United States Courts, entered into a contract with a bank which provides clerks' offices with processing services for Visa and MasterCard transactions.

To implement the program in the Clerk's Office, we first identified potential transactions which we felt were conducive to the use of credit cards, as follows:

- ° filing fees
- ° copywork (including docket sheets, documents, judicial opinions)
- ° copies of ESR-taped proceedings
- ° fines and restitution
- ° bail
- ° repayment of travel and salary advances
- ° attorney admission fees
- ° searches and certifications
- ° retrieval fees for records maintained at FRC
- ° arbitration fees, and
- ° CVB payments

Next, we selected 25 law firms and 10 sole practitioners in the Philadelphia and surrounding areas to participate in a pilot program, prior to announcing this service to the general bar and public. We conducted a one-day seminar for members of those law firms and outlined the program to them with a series of presentations from members of the Clerk's Office staff and bank representatives.

We believe the use of credit cards by members of the bar and the public facilitates the processing of financial transactions at the district court. From the government's perspective, the user of credit cards provides next-day availability of funds, reduces the amount of cash handled each day by cashiers, thereby minimizing the possibility of error, and facilitates the bookkeeping

process for both the Clerk's Office and participating customers. Conservative estimates place the volume of charges of government transactions at \$3 to \$10 billion annually. By providing next-day availability of funds to the government, savings of at least \$2 million a year will be realized.

From the law firms' perspective, the benefits are even greater. Using a credit card for payment of transactions in the Clerk's Office means that legal couriers no longer are required to carry cash to pay filing or copy fees; blank checks are no longer drawn because amounts are unknown; and the billing procedures fit easily into any internal accounting method used.

To participate in the program, we required each law firm to complete an authorization form (Attachment 1), which is kept on file in the Fiscal Department of the Clerk's Office. For those firms which were concerned with the safekeeping of the actual credit card, we issued numbered identification cards (Attachment 2) which bears the firm's credit card number, expiration date, and the signature of one of the firm's partners. To obtain one of these cards, a law firm has to complete an authorization form. The courier simply shows this card to the cashier and the transaction is processed. On the bank charge slip, "AUTHORIZATION ON FILE" would appear in the signature block. Attachment 3 is a list of the law firms that are participating in our program.

Credit card transactions are handled in the same manner as transactions paid for by check or cash.

For counter transactions, the charge card is obtained from the customer for recording, validating, and imprinting onto a bank charge slip. The customer's card is then "swiped" through the terminal and the amount of sale is entered on the keyboard. The bank is contacted electronically through the terminal and an authorization number is obtained.

Once authorization is received, the slip is given to the payor for signature. The amount of the charge is entered into the register and it records the sale and payment data on the receipt in the slip printer. The bank charge slip is then inserted into the register printer and this action records the transaction code, date, time, charge, and amount onto the bank charge slip and matches the data recorded on the cash register receipt. (Attachment 4 shows a sample credit card receipt and a sample register receipt).

The original cash register receipt and bank charge slip are given to the customer and the copies are kept on file in the Clerk's Office.

For those requests received via telephone, the customer simply gives the name, credit card number, and its expiration date to the deputy clerk. The requested work is returned to the customer with two receipts -- a cash register receipt and a bank charge slip, which has the works "TELEPHONE REQUEST" inserted in the signature block.

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

(Name of Con	mpany/Firm)
hereby authorizes the United States District Cocharge the following bank credit card number for expenses.	ourt for the Eastern District of Pennsylvania to
PLEASE PRINT:	
Visa No	Exp. Date
MasterCard No	Exp. Date
Discover	Exp. Date
American Express	Exp. Date
Name:	
Address:	
City: State:	Zip Code
Phone No Fax No	
This form, which will be kept on file in the Clerk revoked in writing. It is the responsibility of the formal of the new expiration date when a credit canceled or revoked.	firm/company named herein to notify the Clerk's
Signature:	Date:
Total Number of Identification Cards Requested	:
	To Be Completed By Court Personnel
	Card Numbers Issued:

CREDIT CARD AUTHORIZATION

The bearer of this card is authorized to charge the credit card number listed below for use in the Clerk's office of the U.S. District Court for the Eastern District of Pennsylvania ONLY.

Visa No	Exp. Date	
MasterCard No	Exp. Date	
Discover No	Exp. Date	
American Express No	Exp. Date	
Name of Firm:		
By:	(Partner)	

Validated for use in the U.S. District Court for the Eastern District of Pennsylvania. This card is not transferrable.

Michael E. Kunz

Clerk of Court

ATTACHMENT 3

CREDIT CARD PROGRAM LAW FIRM PARTICIPANTS

___Blank, Rome, Comisky & McCauley

Drinker, Biddle & Reath

Duane, Morris & Heckscher

Freedman & Lorry, P.C.

Hoyle, Morris & Kerr

Kittredge, Kaufman & Donley

Kohn, Savett, Klein & Graf

Krusen, Evans & Byrne

Pepper, Hamilton & Scheetz

MacElree, Harvey, Gallagher, O'Donnell & Featherman

Mesirov, Gelman, Jaffee, Cramer & Jamieson

Rawle & Henderson

Schnader, Harrison, Segal & Lewis

Stradley, Ronon, Stevens & Young

White & Williams

Wolfe, Block, Schorr & Solis-Cohen